

**BDAPTC**

# Basingstoke District Association of Parish & Town Councils

Supporting our local councils



Wednesday 1 September 2021

# Hampshire Hospitals NHS Foundation Trust

## A look back over our response to COVID-19

Dr Lara Alloway, chief medical officer HHFT

## A look forward

Alex Whitfield, chief executive HHFT

September 2021



# Our mission...



**Hampshire Hospitals**  
NHS Foundation Trust



**Compassionate**  
caring about our patients  
and our staff



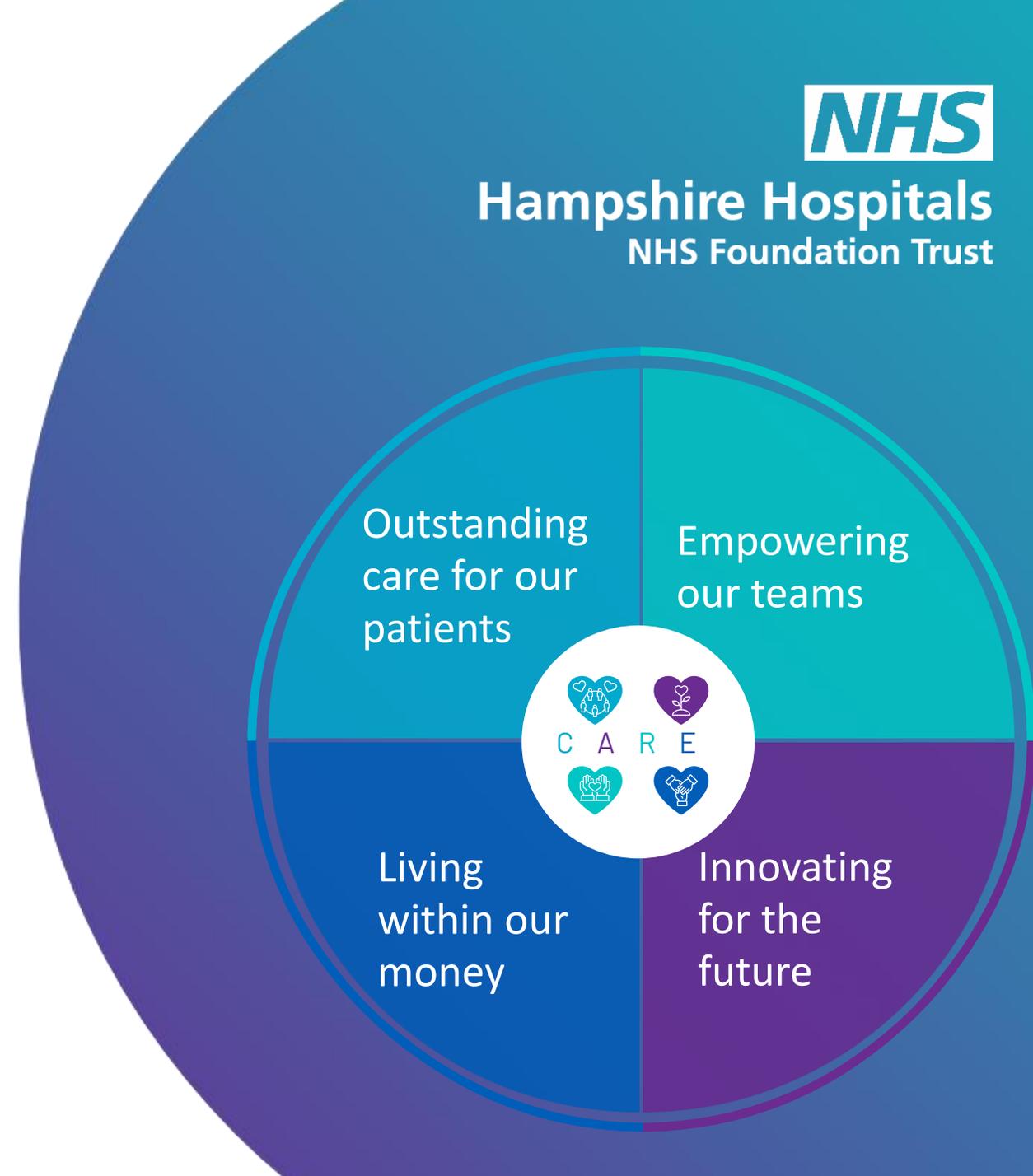
**Accountable**  
and responsible,  
always improving



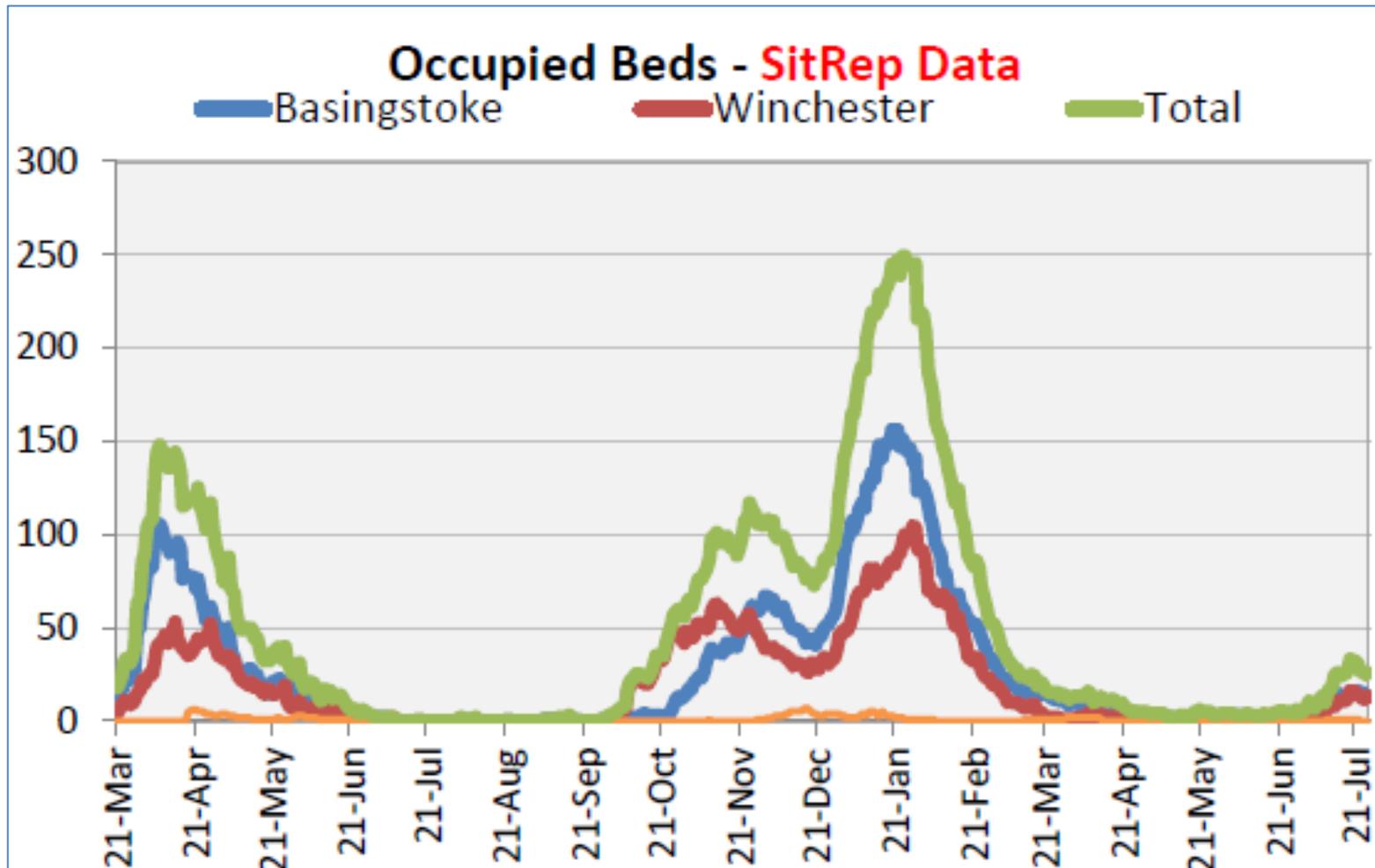
**Respectful**  
for all colleagues, patients  
and their families



**Encouraging**  
and challenging each other  
to always do our best

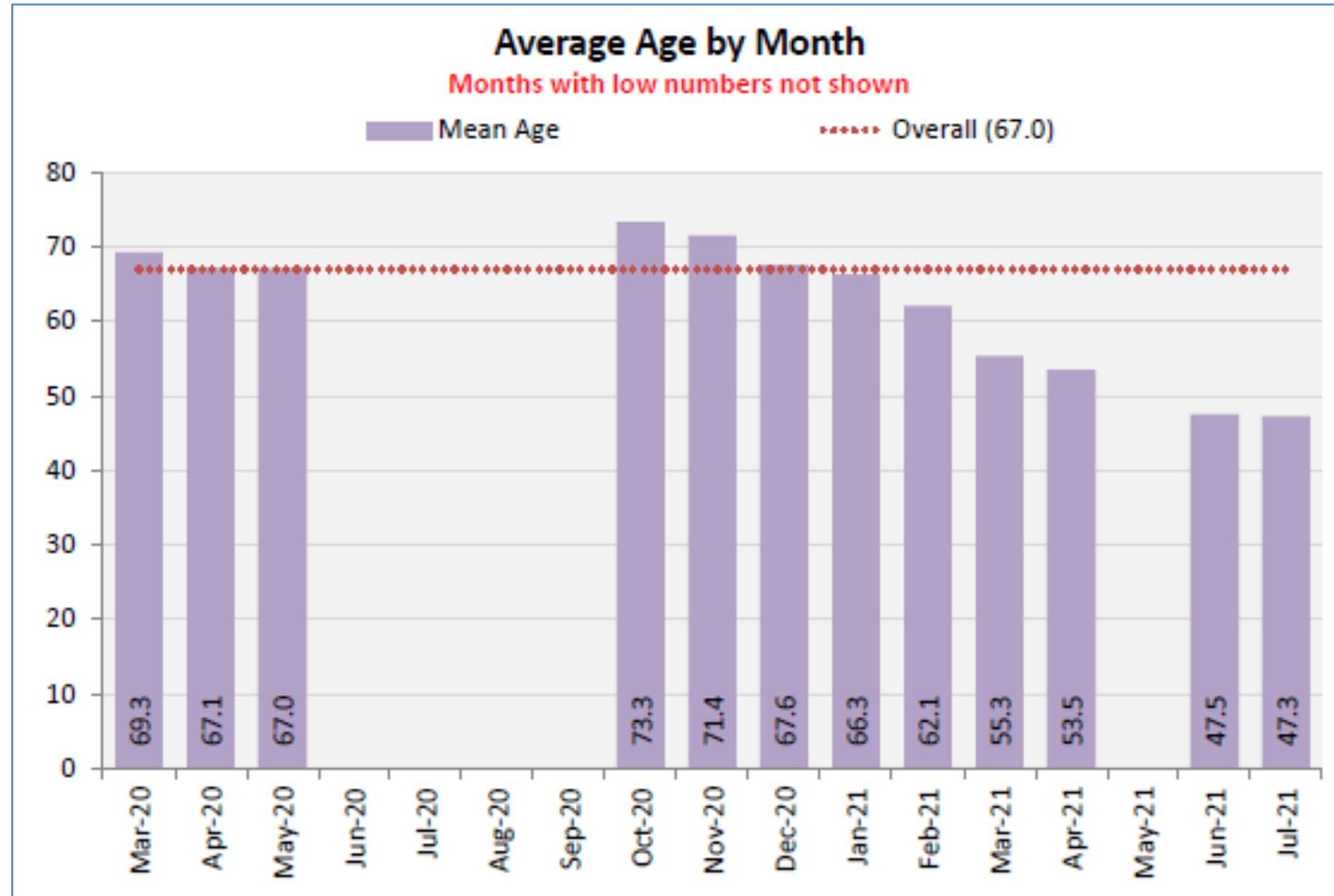


# Responding to COVID-19



- 2,168 COVID-19 patients in 2020/21

# Responding to COVID-19



- Average length of stay 13 days in wave 2, 7 days in wave 3

# Our COVID-19 response

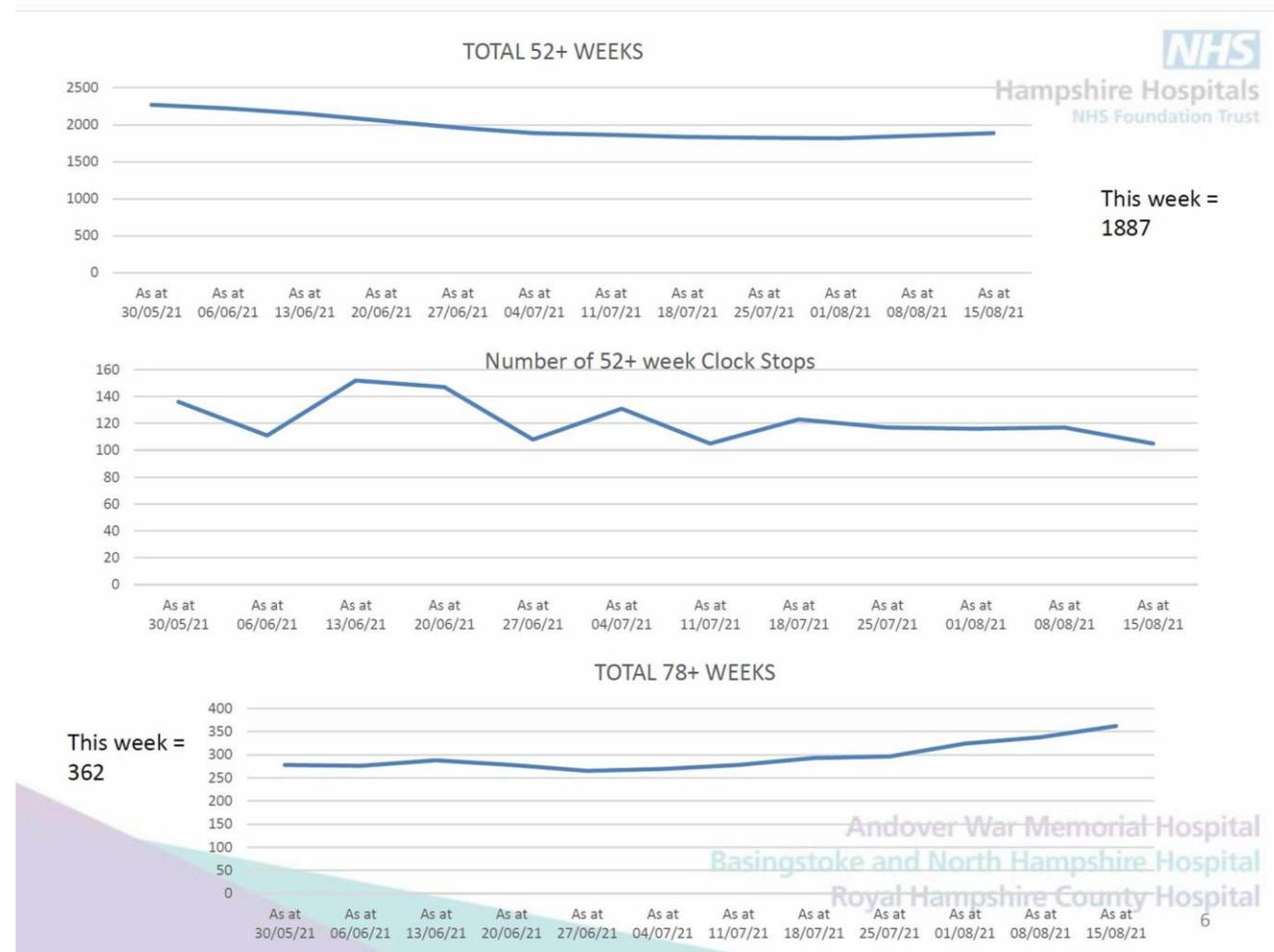
- **First non-Public Health England lab** to test for COVID-19
- Conducted over **53,000 COVID-19 tests**
- Over **1/4 million** telephone/ virtual outpatient appointments
- Over **250 staff were redeployed** to support other teams at peak times
- All urgent and cancer care **continued** throughout. Cancer services moved to Winchester for a year.
- **Rapid expansion / redesign** critical care and medical areas. Expanded equipment and oxygen capacity
- Elective care **continued** throughout the second wave



# COVID-19: the challenges

## Planned care

- Pre-COVID demand > capacity
- End of March 2020, no one waiting > 52 weeks
- Mid March - June 2020, January - March 2021, only urgent surgery
- Infection control requirements reduce productivity
- National criteria for prioritisation: local HHFT prioritisation panel



# Innovating through COVID-19

- Adopted the **NHS 111 First** programme, providing booked arrival slots for people who need same day urgent care
- Launched **Telemedicine** to provide quick expert advice for care home residents, avoiding unnecessary hospital admissions.
- **Lab in a van** - Part of a government pilot looking at a rapid testing that takes place outside of a traditional laboratory setting and returns results within 20 minutes.
- **Digital care programme** ongoing, telephone and virtual appointments accelerated through COVID-19: 8% virtual appointments to 88% in March 2020.
- **COVID recovery virtual wards** - To provide clinical support to patients in the comfort of their own home, using equipment for patients to self-monitor (e.g. oximeters) and digital technology to enable suitable in-patients to go home to finish their recovery.



# Innovating through COVID-19

- **Research and development**
  - SIREN Study
  - LAMP and Lateral Flow Testing
- **Communications innovation**
  - National 'Look Into My Eyes' COVID-19 campaign
  - Regular appearances on BBC South Today and ITV Meridian
- **Hampshire Together:** Modernising our Hospitals and Health Services programme



Modernising our hospitals  
and health services

# Caring for our staff

- Launch of our **staff health and wellbeing hub**
- COVID-19 vaccinations - **over 90%** of HHFT staff vaccinated
- **Staff testing** through LFT and LAMP
- **Over 260,000** free meals for staff during peaks of COVID-19 to help keep them going - that's an average of **1,973 meals a day!**
- **Project Wingman** landed at HHFT, and has returned for HHFT Staff Wellbeing Month (August – September)
- Extra day's annual leave, thank you cards, HHFT badges, reusable water bottles, staff risk assessments and home working



# Caring for our staff

## Charities

We are so grateful for the generous support of all the many charities raising money for our hospitals, including:

- Hampshire Hospitals Charity
- Countess of Brecknock Hospice
- Winchester Hospice
- Hampshire Medical Fund
- Ark Cancer Centre Charity
- NHS Charities Together



**NHS CHARITIES  
TOGETHER**



These charities have also faced the impact of COVID-19 but have continued to support our staff by raising money for **new equipment for teams, reusable water bottles, free staff meals, outdoor staff break areas and much more!**



# Caring for our staff



Hampshire Hospitals  
NHS Foundation Trust



Painting by Staff Nurse Laura Ghosh

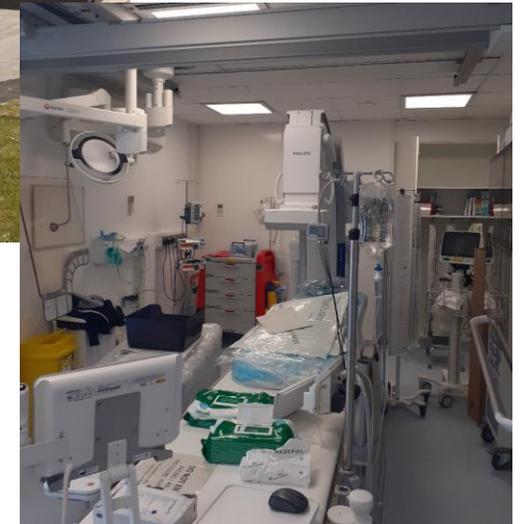
# Looking forward

- **Coping and living** with COVID-19
- **We never stopped urgent surgery and Routine elective operating** has run since July 2020
- **Focus on getting back to normal operating volumes** but challenged by Covid environment in reducing waiting lists
- **Urgent care demand has increased** – hospitals are full
- **Staff have gone above and beyond during the pandemic, and they are tired.** We have been very successful recruiting from UK and overseas, with over 200 international staff joining our team between September 2020 – January 2021. We have an ongoing focus on staff wellbeing, training and investment.



# Looking Forward

- **Capital spend £31m in 2020/21 v £14m in 2019/20**, with priorities for new spending heavily influenced by COVID-19
- **Charity supported spending** – Winchester Hospice, Equipment
- **New Hospital Programme** – working with the national programme on the next steps
- **Investment in additional capacity**
  - Cardiac Cath labs
  - “Surgicube” to increase ophthalmology work
  - Endoscopy capacity
  - Additional equipment and staff
  - Digital innovation – pre op assessment



# Thank you...



Hampshire Hospitals  
NHS Foundation Trust

Our staff have worked been amazing in the last year, and we simply couldn't have achieved all that we have, or responded to the pandemic, without them.

Thank you to the everyone who have supported and encouraged us in the last year. Please do keep doing all you can to stay safe, it will help us to help you.



Thank you...



Hampshire Hospitals  
NHS Foundation Trust

Any questions?

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*Thank  
You*

**Dr Lara Alloway**  
Chief Medical Officer HHFT

**Alex Whitfield**  
Chief Executive HHFT

**Vicky Miles**  
Communications and engagement manager